

Video Transcript: Manage your Money with Regions LockIt

Note:

Uplifting music begins to play.

On screen: Regions Logo appears with text below: Using Regions LockIt (Registered Mark).

[Voice-over] Whether you're being proactive about reducing your risk for fraud,

On screen: A close-up image of a person holding a phone with the Regions LockIt screen in one hand and a credit card in the other fades in. The image is cropped on an angle at the bottom. A dark green rectangle slides in over the image at the bottom right-hand side of the screen with text, "Whether you're being proactive about reducing your risk for fraud,".

[Voice-over] or if you're concerned about a lost or misplaced card,

On screen: A new image of a close-up of a man's wallet on the ground fades in. The green rectangle slides over to the right with new text, "or if you're concerned about a lost or misplaced card".

[Voice-over] Regions LockIt lets you control your Regions CheckCard, Credit Card, Now Card or ATM Card – right from the Regions Mobile App or in Online Banking.

On screen: A light green background wipes on an angle from the bottom of the screen while another dark green rectangle wipes from the top. A mobile phone slides up from the bottom of the screen containing a green lock icon. The "Regions LockIt (Registered mark)" text slides in from the left next to the phone. The following text animates below (checkmark) CheckCard (checkmark) Credit Card (checkmark) Now Card (checkmark) ATM Card

[Voice-over] right from the Regions Mobile App or in Online Banking

On screen: The phone spins around and scales back with the Regions app login screen. A laptop with the Online Banking screen slides in from the right.

[Voice-over] Getting started with LockIt is easy.

On screen: The laptop slides off screen to the left while the phone scales up and is now on an angle. Text slides out from under the phone to the right of the screen: Getting Started with LockIt (registered mark) is easy.

[Voice-over] In the Regions Mobile App,

On screen: The phone scales back again to the right-hand side of the screen. The Regions Mobile App icon fades in to the left with the Download on the App Store and Get it on Google play logos below.

[Voice-over] there are two ways to access LockIt. From the main menu, select **Services**. Choose **Regions LockIt** and the card you want to manage.

On screen: The “Log In” button is highlighted with a circle above and the phone scales back up in the center of the screen with the Accounts screen. A green circle highlights the menu icon on the top left and menu slides over to the right. A green circle highlights the Services dropdown to reveal options. A green circle highlights the Regions LockIt option and the page slides in.

[Voice-over] Or, from the **Accounts** menu, select the account. You can easily access **Regions LockIt** in Account Details.

On screen: A green circle highlights the menu icon and slides back out. A green circle highlights the Accounts option, and that page opens then an account is selected. The phone scales in to highlight the Regions LockIt text link next to the Available Balance.

[Voice-over] To access card controls through Regions Online Banking: Go to the **I want to...** menu, select **Manage Regions LockIt**.

On screen: A circle animation scales up to fill the screen white and a laptop slides in from the left to the center of the screen. The laptop screen contains the Regions Online Banking page. A mouse clicks on the “I want to” menu and selects the “Manage Regions LockIt” option. The Regions LockIt page fades in.

[Voice-over] You can also select the **Customer Service tab** and then **Regions LockIt** under Card Services.

On screen: The mouse slides up the LockIt page and selects the “Customer Service” dropdown menu and the mouse slides down the page to highlight the “Regions LockIt” text under the Card Services option.

[Voice-over] Choose the level of control that’s right for you

On screen: A light green background wipes on an angle from the bottom of the screen while another dark green rectangle wipes from the top. A mobile phone slides in from the left-hand side of the screen to the right. The Regions LockIt page is on the mobile phone. Text slides in from under the phone to the right: customizable control anytime

[Voice-over] and change it as often as you’d like. You can specify the types of transactions you want to turn off.

On screen: New text slides in from under the phone to the right: change it as often as you’d like

[Voice-over] Select: ATM transactions, such as cash withdrawals and transfers to deposit accounts,

On screen: New text slides in from under the phone to the right: Select: (checkmark) ATM transactions. The ATM Transactions radio button is highlighted and slides over to green.

[Voice-over] Select: Online purchases, and In-store purchases.

On screen: new text animates under Select: (checkmark) Online purchases (checkmark) In-store purchases. The Online Purchases and In-Store Purchases radio buttons are highlighted, and both slide over to green.

[Voice-over] Or, select **All Transactions** to turn off all three types. While it can prevent new charges, don't worry that LockIt will block all automated transactions on your card.

On screen: new text animates under Select: (checkmark) All Transactions. The All Transactions radio button is highlighted, and all the radio button options slide to green.

[Voice-over] We will still process those that you have set up as recurring subscriptions, overdraft protection or credits to your account.

On screen: The mobile phone scales back to the left-hand side of the screen. Text slides out to the right from under the phone: We will still continue to: (checkmark) Recurring subscriptions (checkmark) Overdraft protection (checkmark) Credits to your account.

[Voice-over] It's easy to see if LockIt is activated,

On screen: The mobile phone scales back to up to reveal the Regions LockIt Select a Card screen. Text slides out to the right from under the phone: It's easy to see if LockIt (registered mark) is activated

[Voice-over] ...and which transactions were blocked.

On screen: The phone slides off screen with text in the center ...and which transactions were blocked.

[Voice-over] Access the **Blocked Transactions tab** within LockIt on your **Mobile App** or in **Online Banking** to review the history of transactions that were declined due to a control you have locked on your card.

On screen: The phone slides back up to the center of the screen with the Regions LockIt Blocked Transactions screen. The phone scales back to the right of the screen while a laptop slides in from the left with the blocked transactions screen.

[Voice-over] If you'll be using Regions LockIt on your Mobile App, make sure to set up LockIt Alerts through the **Manage Alerts** tab.

On screen: The laptop slides back off screen to the left while the phone scales up to the center of the screen. The "Manage Alerts" text is highlighted on the phone located above the Blocked Transactions tab.

[Voice-over] You can also manage and view these notifications from the **Settings** menu in the **Notification Center**. Choose the contact method you prefer, such as **push, text, or email**

On screen: A green circle highlights the hamburger menu and slides out to the right. The green circle highlights the Settings dropdown menu then notification center. The Notifications center screen slides in from the right. The phone slowly scales back to the left-hand side of the screen. Text slides out to the right from under the phone: Push, text, or email notifications

[Voice-over] to get notifications about declined transactions delivered right to your mobile device.

On screen: The phone scales back up to the center of the screen while the Notification Center screen fades to black with two Regions notifications overlay.

[Voice-over] We may send you an email each time we block a transaction. There is no set up necessary.

On screen: A circle animation scales up from the center and fills the screen to reveal a new mobile phone containing an email inbox. A Regions email is highlighted with the subject line "Transaction Blocked by LockIt". The email is clicked on and the email slides in.

[Voice-over] Regardless of the method you use to lock or unlock a control – from your Regions Mobile App or through Online Banking --

On screen: The phone scales back to the left-hand side of the screen while the Regions Control screen fades in and a laptop slides in from the right which also reveals the Controls screen. As the voice-over says unlock, both radio buttons are highlighted to turn off transactions.

[Voice-over] it's effective immediately and your settings will be reflected on both the Mobile App and in Online Banking.

On screen: Screen fades to white with text in center: it's effective immediately.

[Voice-over] With access to Regions LockIt controls at your fingertips, you'll save time

On screen: An image of a woman holding her phone in a coffeeshop fades in. The mobile phone contains the Regions LockIt screen.

[Voice-over] and enjoy increased peace of mind and convenience.

On screen: Screen fades to white with text in center: peace of mind and convenience

[Voice-over] To learn more about Regions LockIt, read the Learn More details in the app, talk to a Regions Banker or visit regions.com/lockit today.

On screen: Screen fades to green with a phone on an angle containing the Regions Controls LockIt screen. Text fades in on the right: Learn more Regions LockIt

[Voice-over] Regions Bank, Equal Housing Lender, Member FDIC

On screen: Regions logo with disclosures